

# Annual Report 2024-2025



**“Those that say: ‘*There’s no place like home,*’  
have never stayed at Quiet Oaks.”**



## Reflecting...



As I reflect on the challenges and triumphs of the past year at Quiet Oaks, I find myself inspired by the continued commitment and generosity of our community.

We are thankful for a community that supports us not only financially, but with gifts of their time. Hundreds of volunteers show up every day to cook meals, care for residents, clean the house, work in the gardens, mow the lawn, bake cookies and anything else that needs to be done. The work and commitment of our volunteers allow our staff to focus on the mission of Quiet Oaks. By leveraging the talents and resources of our entire community, we have been able to continue serving the families of Central Minnesota. By uniting the passion and commitment of donors, community leaders and volunteers, we are creating a sustainable future that allows our care team to continue focusing on Compassionate Care.

One of the main highlights from this past year is the creation of the Veterans Compassionate Care Fund. We launched this initiative on Memorial Day and announced a very ambitious goal of \$250,000 – which we were able to reach by Veterans Day! While Quiet Oaks has always supported and served Veterans (20% of our residents are Veterans) – this fund creates a safety net for those who have served our country that may not qualify for full benefits or are unable to secure care from a VA approved medical facility. These funds will ensure that all Veterans can receive compassionate care at the end of their life.

Please help us tell *our story* and invite your friends and family members to learn more, by either visiting our website or coming out for a tour of Quiet Oaks. I invite you to learn more about our work, our partners and our stewardship of charitable funds. Join with us in making an impact as we work to provide compassionate end-of-life care and education for our community.

Linda Allen, Executive Director

# Who We Are

## Our Mission & Vision

The mission of Quiet Oaks Hospice House is to provide high quality, personalized care, comfort and dignity to our residents and their families in the remaining days of their life together.



## Our Values

**Comfort:** Our resident and their families experience the genuine care and comforts of home; massages, quilts and homemade cookies are all essential elements of care.

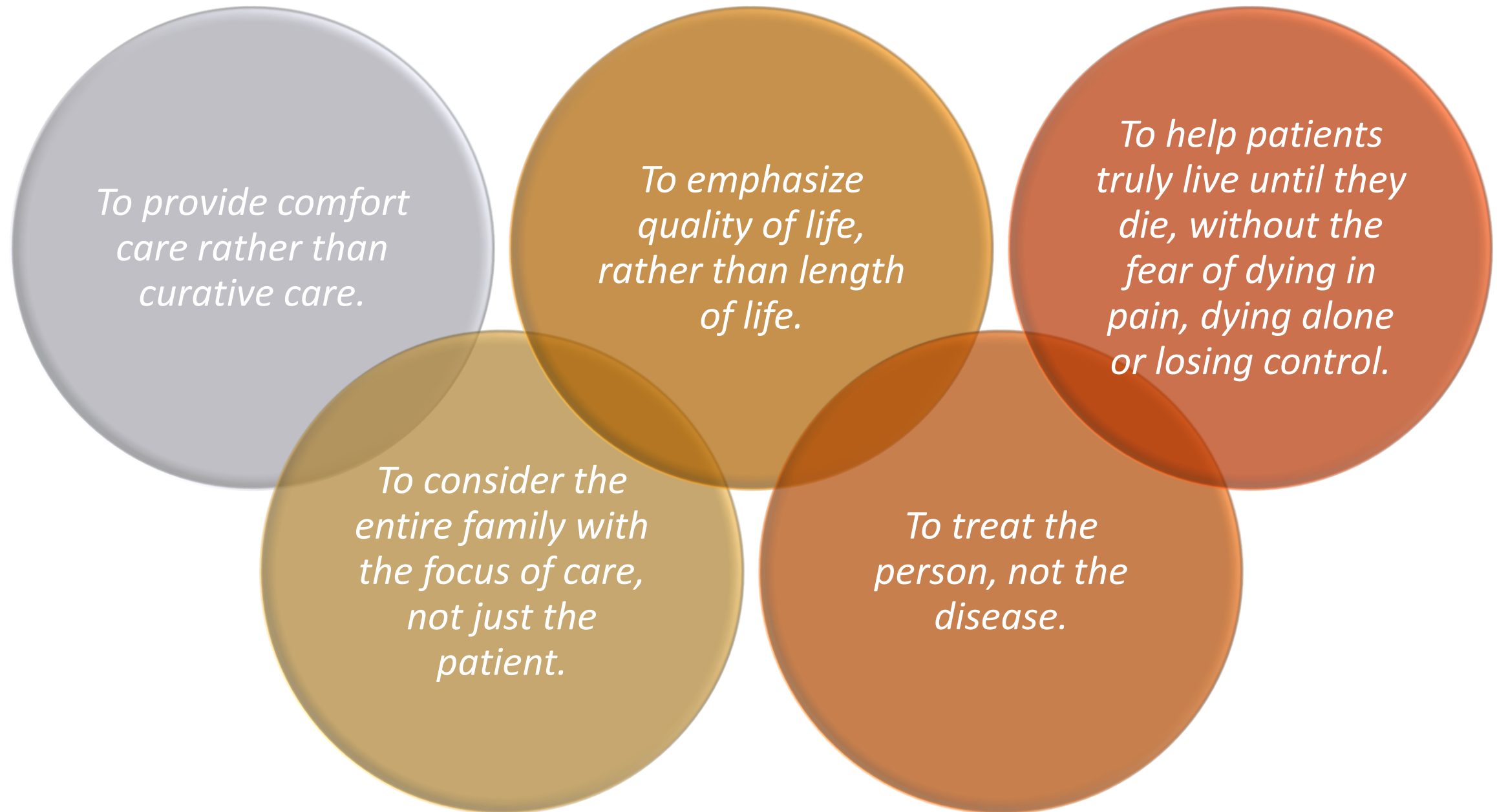
**Support:** Quiet Oaks is a community resource, and we do all we can to ensure we are accessible to all.

**Care:** Our Gold Standard Care provides comfort, support and dignity 24/7 with no exceptions.

**Compassion:** At Quiet Oaks, residents and their families feel valued, understood and loved.

**Dignity:** We honor and respect each person's right to live each moment of each day as fully as possible. Residents are in charge of their schedule and care on *their* terms.

## Hospice Goals



***Quiet translates to peace. Oaks represent strength.  
When you enter, may you always be embraced by the  
peaceful strength that is Quiet Oaks.***



# Hospice Care vs. Respite Care

## Hospice Care

Hospice is a philosophy of care that emphasizes a person's quality of life. Hospice is not about giving up. It is about shifting the focus from cure to quality of life and doing all that can be done to relieve suffering and promote comfort. Residential hospice care enables family members to focus on their loved one and each other, rather than serving as fulltime caregivers. Quiet Oaks Hospice House has been established to meet those needs; providing medical care by qualified, licensed professionals as well as emotional and spiritual support to our residents *and* those who love them. Residents may be admitted at any stage in their hospice journey.

## Respite Care

Respite care provides an opportunity for families to take a break from their caregiving responsibilities. The average stay for respite residents is 3-5 days. Respite care offers 24-hour licensed nursing care for an individual and is a trusted solution when family caregivers need to be away.

**Quiet Oaks is one of 11 residential hospice houses in Minnesota. While most of our residents are from the Central Minnesota area, we also serve residents and families from the entire state of Minnesota in addition to out-of-state families. Quiet Oaks can offer hospice *or* respite care to any adult over the age of 18, while honoring all faiths, beliefs and cultural backgrounds.**



# Testimonials



*"The woods provides such a peaceful setting and it's truly a place like home."*

*Dad simply wanted to feel loved and receive compassionate care. Quiet Oaks fulfilled dad's wishes and exceeded my expectations. I was so hesitant to bring dad after caring for him 1.5 years in his home but entering Quiet Oaks calmed all my hesitation.*

*Quiet Oaks feels like love and a sense of family - dad and I both felt at home. My father and I had several conversations how he loved it at Quiet Oaks for the nine days he called it home. From the extra-large windows in dad's room, to the serene view out his window with woods, bird feeders and squirrels (dad loved squirrels), to his warm inviting suite, to all the loving, compassionate, dedicated, calming and professional staff.*

*Dad was always exceptionally loved and cared for at Quiet Oaks."*

*"What we liked most was the kindness, compassion and caring staff and volunteers alike. The atmosphere is amazing... it feels like home. I have so much gratitude for everyone who took care of me. It's such a wonderful place to heal. Thank you."*



*"My sister-in-law and I stayed the night in very comfortable guest rooms. The meals you provided for our family and visitors were just what we needed. The grounds made it easy for guests to congregate. Everyone was so kind! I don't know how our family could have dealt with Allen's death if Quiet Oaks wasn't available."*





# Board of Directors



**John Waletzko**  
Chair



**Terese Vander Eyk**  
Vice Chair



**Bill Gans**  
Treasurer



**Gail Stanger**  
Secretary



**Sarah Jane Nicoll**  
Member at Large



**Ingrid Cresencio**  
Member at Large



**John Erickson**  
Member at Large



**Neil Franz**  
Member at Large



**Jill Kampa**  
Member at Large



**Andrew Windschitl**  
Member at Large



**Ron Brandenburg**  
Member at Large

# Strategic Plan Initiatives

## Compassionate Care Services

- Deliver holistic care to every person.

## Financial Stability

- Build and maintain a fiscally responsible and sustainable business model.

## Enhanced Outreach & Engagement

- Create a movement that instigates big changes in awareness, understanding and action.

## Talent Management

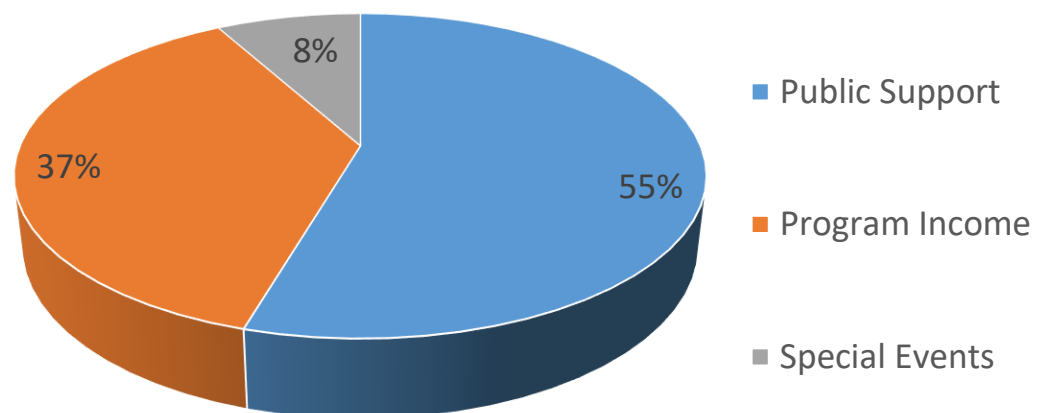
- Commitment to hiring and retaining qualified top talent.



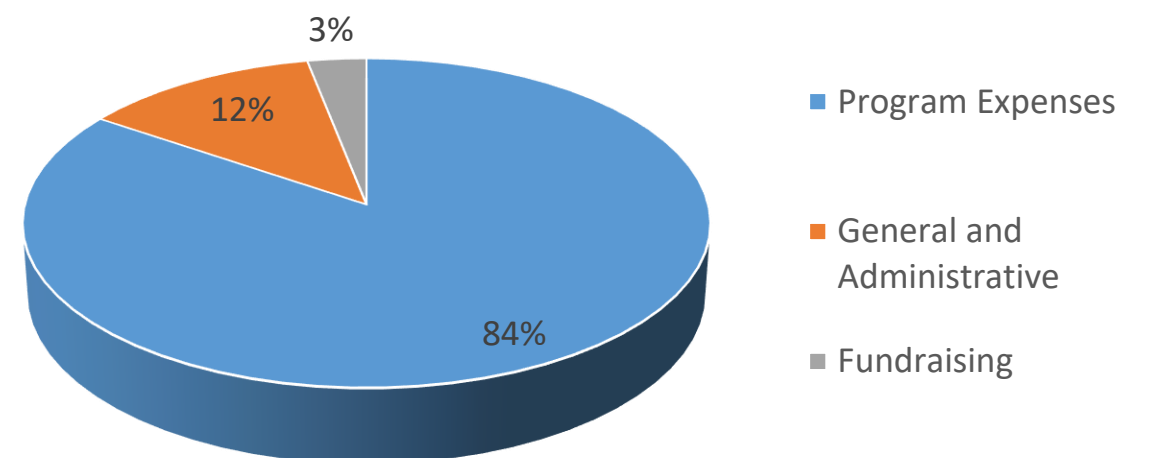
# Our Financials

Quiet Oaks is a local, independent, non-profit 501(c)(3) organization. We rely on the financial support and generosity of hundreds of donors and volunteers to ensure that the care provided at Quiet Oaks is accessible and affordable. We offer complete transparency of our financial statements to our donors, corporate partners and community.

Revenue Summary



Expense Summary





# Our Volunteers



12,113  
Meals  
Served



9,982  
Volunteer  
Hours  
Served



Volunteers  
Feed Us  
Comfort



Lawn  
Mowing  
Crew



Company  
Volunteer  
Programs



Our  
Families  
Become  
Volunteers





## Our Events



*Fly With Hope*

### Butterfly Release

540 butterflies released in 2025



### Golf Classic

Sold out every year  
with 144 golfers



**Our special events help to  
raise awareness while  
providing important  
moments for reflection.**

**These events are  
approximately 10% of our  
annual revenue.**



### Autumn Reflections

A time to reflect and  
secure our future





# Our Programs



Heart Held Hands



We Honor Veterans



Pet Therapy



Music Therapy



Quiet Oaks Fellowship



Guy Talk Grief Group



Gal Time Grief Group



Grief Counseling



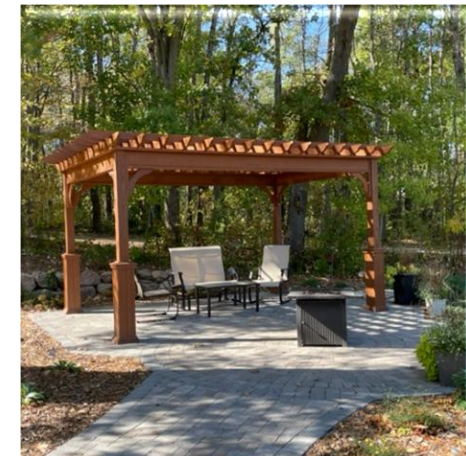
# Hospice Agency Partners



**Our hospice partners are one of the most valuable resources in educating the community and referring residents to Quiet Oaks.**



# Our House, Your Home...



[www.quietoakshospicehouse.org](http://www.quietoakshospicehouse.org)